

Here we grow again – Important information for Chrysler Financial Customers.

We are pleased to announce that TD Bank Group (TD) has completed its acquisition of Chrysler Financial (CF). By combining the financial stability and legendary Customer focus of TD and CF's more than 45-year history of automotive financing expertise, we are creating a robust North American auto lending presence focused on meeting your needs. TD is ranked as one of the safest banks in North America by Global Finance Magazine and is one of the few AAA-rated banks listed on the New York Stock Exchange.¹

Our new company, TD Auto Finance, will be positioned as a top-5 bank-owned auto lender in North America and will be managed by a group of seasoned leaders from both CF and TD, headquartered in Toronto and led by Tom Gilman, CEO of the former Chrysler Financial.

¹ Based on total assets at June 30, 2010. Source: SNL Financial, Largest Banks and Thrifts in the U.S. by total assets.

Frequently Asked Questions: TD Financing Services Customers

What is the deal that was announced?

We are pleased to announce that TD Bank Group (TD) has completed its acquisition of Chrysler Financial (CF). By combining the financial stability and legendary Customer focus of TD and CF's more than 45-year history of automotive financing expertise, we are creating a robust North American auto lending presence focused on meeting your needs. For now, it is business as usual for all our Customers and Dealers.

Why did TDBG purchase Chrysler Financial?

This opportunity allows TDBG to enhance our organic growth capabilities and leverage our lending expertise and financial strength to expand our presence in a large North American market with tremendous potential. TDBG is committed to lending to our Customers and this acquisition reaffirms that statement.

How was Chrysler Financial affiliated with Chrysler Group?

Chrysler Financial was an independent finance company that was not affiliated with the vehicle manufacturer Chrysler Group. In the past, Chrysler Financial had been affiliated with Chrysler Group; at one point as a subsidiary and more recently as a sister company with common ownership. Even then, Chrysler Financial was always a separate legal entity. Chrysler Financial did not declare bankruptcy nor was it a part of Chrysler Group, the vehicle manufacturer's bankruptcy. Today, over 900,000 drivers continue to enjoy the benefits of financing with Chrysler Financial and Chrysler Financial currently partners with thousands of automobile dealerships that sell all varieties of vehicle brands

I have a loan or lease with Chrysler Financial – does anything change?

There are no changes to your loan or lease agreement. Your existing agreement continues as is and you should continue to make your payments to Chrysler Financial. We will keep you up to date on our progress as we combine our organizations.

I received an e-mail that looked like it was from the bank (TD Bank, TD Bank Group) or Chrysler Financial that asked me to provide information about my loan, lease or installment sales contract. Is this real?

No. TD Bank, TD Bank Group nor Chrysler Financial will not send you any e-mails or call you to ask for personal account information at any time. Do not follow any links in these e-mails or provide any personal or account information to anyone.

Frequently Asked Questions: TD Financing Services Dealers

Are there any changes to my current dealer agreements or my relationship with TD Financing Services (TDFS)?

No. For now, it's business as usual for our Dealers! There are no changes to your terms, agreements, online tools or representative.

Will my primary contact at TD Financing Services change?

No. Your primary contact will remain the same.

Will TD and CF provide wholesale financing?

TD provides wholesale financing through our Commercial Bank. In Canada, for more information, please contact TD Commercial Banking by emailing tddfg@td.com.

When will TD Financing Services change its name?

TD Financing Services will rebrand to TD Auto Finance in the coming months. We will keep you informed on our progress as our plans are finalized.

How and what should we communicate to existing Customers?

There are no impacts to Customers at this time. Please assure them that it is business as usual and they should continue to make their payments as they have in the past. We recommend you direct your Customers to the consumer website at chryslerfinancial.ca for more information.